Personalised care and support for every vulnerable





"We" are *emeis* – a unique Company. We carry out a vital mission: supporting vulnerable individuals, no matter their age. This mission manifests through a Company that is resolutely human. Our professions are also exacting; it's why we care for our teams as they care for others.

Our multidisciplinary teams work side by side with locally-based public and private care providers. Together, we are preparing solutions for future vulnerabilities in an effort to overcome challenges such as mental health, Alzheimer's and related diseases.

Together, alongside our 83,500-strong team, we are launching a Project for Society. With an ambition to focus on the common good while developing a new human-centred business model with an extended social responsability.

At emeis, we support and sustain vitality.

### **Contents**

For over 3 decades, we have actively operated in France and abroad. *emeis* is formed of 83,500 doctors, nurses, care assistants, physiotherapists, psychologists, cooks, housekeepers and gardeners – not forgetting our support staff. Together, they administer care and support to those most in need, across 21 countries.

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## **About us**

We are experts and professionals in personalised care and support for every vulnerable person.

#### **Personalised care and support:**

- We design personalised pathways for patients and residents alike, since each and every one of them is different and no one should be regarded only as vulnerable. Always and above all, each patient has a unique story and their own social ties.
- We come to the aid of people in need, covering every single stage, from prevention to treatment and rehabilitation.
   We understand how a seamless care pathway is critical to providing effective support. That's why we are forging links between our businesses and their complementary activities with care offered by local players.

#### For every vulnerable individual:

We assist with all types of vulnerabilities

 whether physical, cognitive or mental
 and whether they affect a child,
 adolescent, adult or older adult. We
 are stepping up our mental healthcare
 capabilities: both for young (eating and anxiety disorders, etc.) and old adults
 (geriatric psychiatry).

## *emeis*, a human-centred Company with an extended social responsability

Enshrined in our Articles of Association, our purpose - "Together, let's stand as a strength for the vulnerable among us" - drives us on. Day in, day out, this is reflected in the efforts of our teams who uphold this very belief and our 4 binding values, namely - a commitment to humanity, spirit of mutual aid, thirst to learn and taste for life.

Across the board, our actions are guided by our CSR roadmap – **Impacting Together**. The latter is rooted in our values and developed around 4 major stakeholders: our employees, our residents, patients and their families, the regions we serve, and the planet. It forms the fundamental basis for steering the transformation of our Group into a 'Mission-Driven' Company.

## **Key figures**

5 complementary

## activities

Mental health hospitals

•

Post-acute and rehabilitation hospitals

•

Nursing homes

•

Homecare services

•

Senior assisted-living facilities

83,500

experts and professionals in healthcare and support

**30+** years'

of care and support

€5,636m

in 2023 revenue

Close to

280,000

patients and residents cared for annually

1,000+

facilities, located in 21 countries

worldwide

2025

*emeis* made a 'Mission-Driven Company'



## **Our 5 complementary activities**

From prevention and treatment through to rehabilitation, we help people navigate every phase of their care pathway. In doing so, we attend to them in our facilities as well as caring for them in their own homes.



#### Our mental health hospitals

deliver support and care through a combination of multiple approaches - helping patients regain their mental balance and a healthy lifestyle.

#### Our specialities:

- Mood disorders
- · Anxiety disorders
- Addictions
- Sleep problems and eating disorders
- Post traumatic stress disorder (PTSD)
- Burnout
- Borderline personality disorder
- Therapeutic groups
- Specialised units, intended for adolescents and young adults
- Dedicated units for mother-child psychiatric rehabilitation
- Geriatric psychiatry units
- Perinatal psychiatry
- · Child and adolescent psychiatry
- Geriatric psychiatry
- Full-time hospitalisation
- Day and night hospital visits



#### Our post-acute and rehabilitation

**clinics** look after patients following surgery or during an acute episode of a chronic illness.

#### Our specialities:

- Multi-disciplinary, geriatric and oncological medical care and rehabilitation
- Functional rehabilitation
- Cardiovascular rehabilitation
- Respiratory rehabilitation
- Post-Acute Care and Rehabilitation hospitals specialising in the management of musculoskeletal conditions, nervous and digestive system disorders and persistent vegetative states (PVS)
- Best-in-class expert care units
- Full-time hospitalisation
- Day hospital visiting
- Prevention and therapeutic education schemes



# Our nursing homes - otherwise known as 'Home for ageing

**people'** are living environments that accommodate older adults who need attention, care and personalised assistance with day-to-day tasks.

#### Our specialities:

- Long stay visits
- · Short stay visits
- Day care visits
- Units for Alzheimer's or related conditions for long stay and day care visits

Our assisted-living facilities offer a secure, high-quality living environment to those who want to enjoy life at their own pace and with complete independence.



## Our homecare services cater to beneficiaries' every need, desire and

level of autonomy. They then continue living in familiar surroundings, close to their loved ones.

#### Our specialities:

- Personal services (help with washing, eating, mobility and getting around, hobbies, etc.)
- Comfort services (cleaning, ironing, shopping, etc.)



### **Our commitments**

To realise our ambition, we are collectively introducing a demanding plan.

It centres on 4 commitments:

## TAKING CARE of caregivers



In practice, this involves providing our 83,500 healthcare and support specialists with a platform on which to perform their missions under optimal conditions and to foster improved synergies.

At emeis, each and everyone's health, safety and well-being is priority number one. To this end, we introduced a solidarity-based scheme on universal prevention, health and social support as well as developing training.

# regional performance



Becoming a partner that champions trust, close support and social ties by assisting our human resources and talent - wherever we operate. Making each facility a trusted stakeholder at the local level, strengthening synergies between our activities with care offered by public and private providers, contributing to outpatient services and expanding our homecare business.

#### **ACTIVELY**

helping the vulnerable among us to shape their own lives and society at large



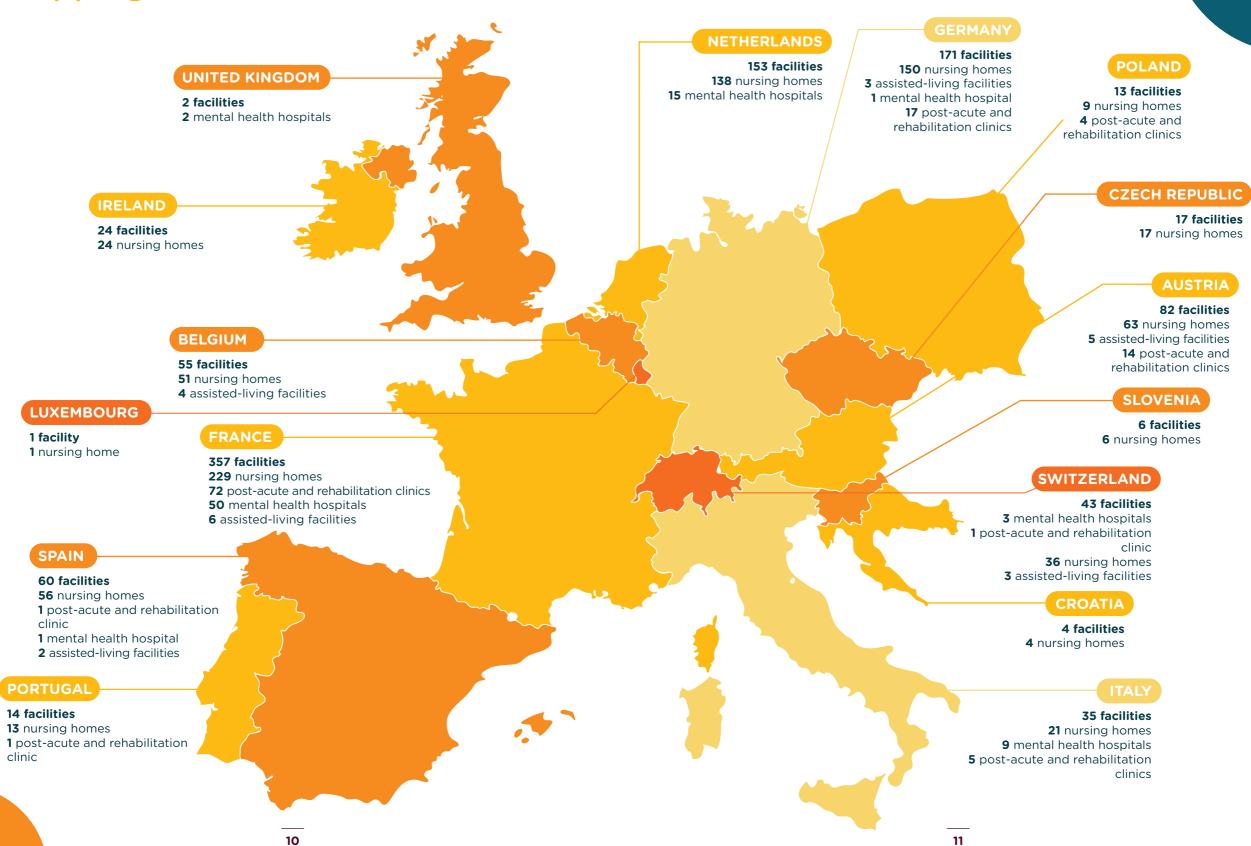
Presenting the "right care solution at the right time", with personalised support to meet the needs of every patient and resident – whether medical, human or social. Establishment of special care pathways, enhanced mental health expertise for young adults and adolescents, and the development of new expert activities such as treatment for sleep problems as well as neurological and cardiovascular diseases.

# **ENABLING**the healthcare business to positively impact the planet



Managing our consumption, conserving the Earth's resources and innovating both for people and planet. No matter the individual, their vulnerabilities are the result of nature and nurture. By taking better care of our planet, we can take better care of its inhabitants.

## **Mapping our locations**



Post-acute and rehabilitation clinics

Nursing homes

Homecare services

Assisted-living facilities



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